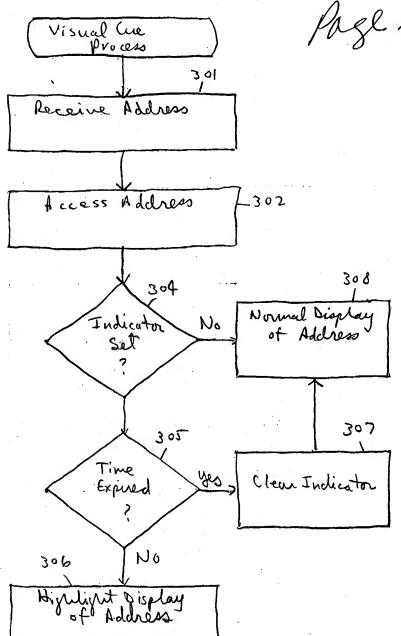


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AUS920030357US/ Page 3g 10 Address Tagging Process 202 eas when Failed No To 500, FIG.5 Delivery Notification Emul yez 204 Access Addressbook/ Address DB and Address Coche 206 208 Set Indice tor Indicator set Address book/ Address DB and Address Cerebre yea 210 cache No Failed e-mail yes 212 Cuche e-mail and link To Addressee

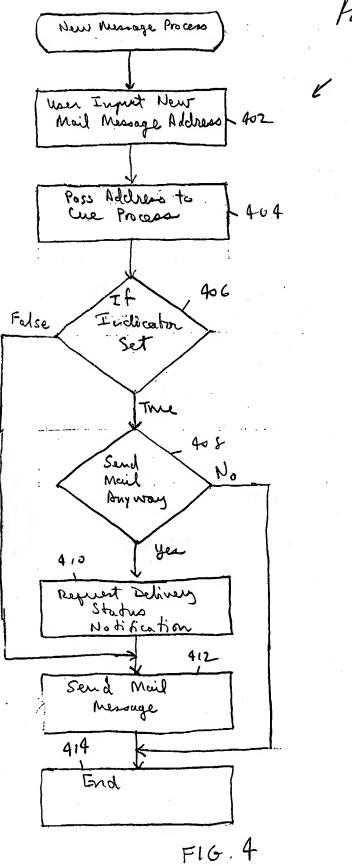
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300



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20029-120843

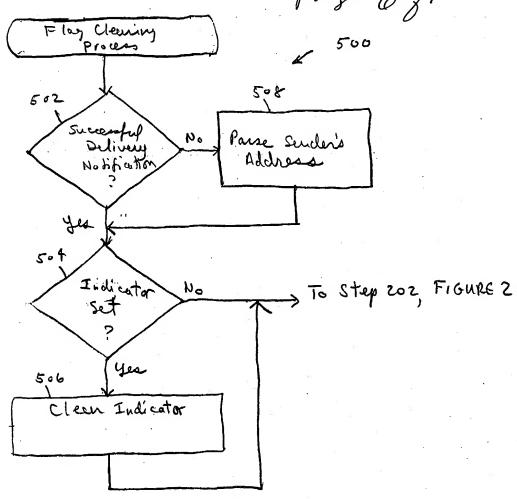
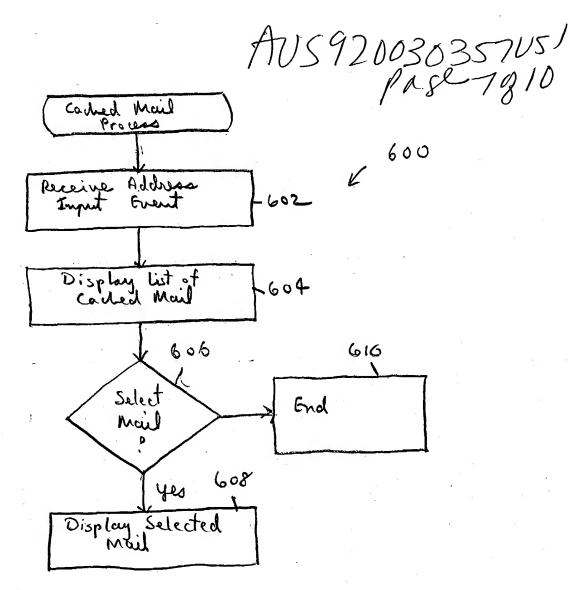


FIG. 5

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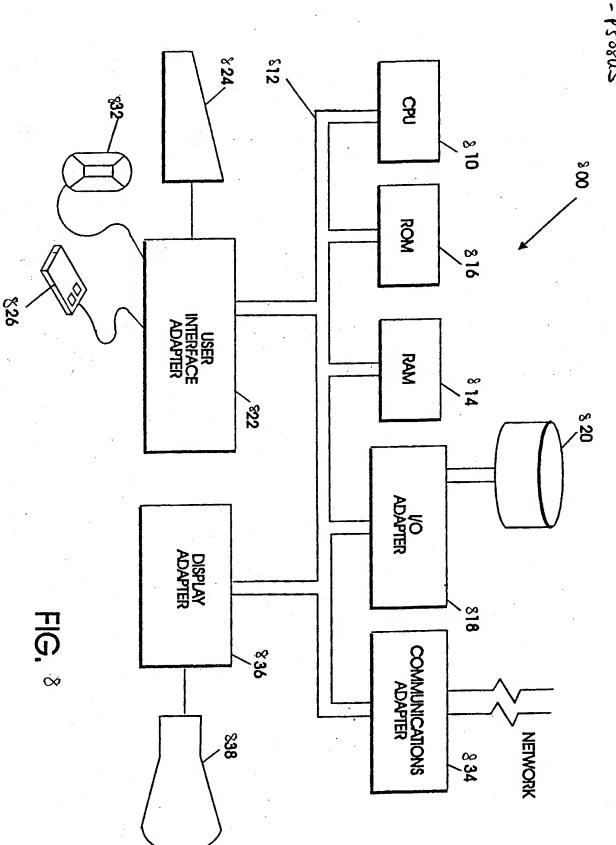
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Failed Address
Display
702

Receive Input
Frent

Petrieue Associated
Failed Delineury
Addresses

Display List of Bowerd Mail AUS920030357US1 Pase9810



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| | 904 | 9 | 06 | | |
|-------------------|--|-----------|-----------------------------------|---|--|
| 9027 | To: Albert@abc.org, Robert@xyz.org, mark@def.org Subject: new contact info for Mark and Mary. Al/Bob Mark's new email address is mark@def.org but he keeps bouncing my email. Can one of you give him a try? And Mary's new address is mary@abc.org. | | | | |
| | | | | | |
| | -Tom | | • | | |
| | • , | * | | | |
| ì08 —> | 7/0 9/4 To: Bob@abc.org, Robert@xyz.or | Tam | bolom @abc.org 912 @xyz.org | | |
| | | 912 | | | |
| 9(8-) | From: Robert@xyz.org To: Tom@abc.org Subject: new contact info for Mark | and Mary. | | · | |
| | No can't reach Mark either. 7/6 > Al/Bob Mark's new email address is mark@def.org but he keeps bouncing my email. > > Can one of you give him a try? And Mary's new address is mary@abc.org > | | | | |
| | >-Tom | | | | |

F16.9